

# Small Business Portal

At Small Business, we're about what's possible, what moves business forward – boldly, effectively, distinctively. Our Small Business Portal is designed with exactly that philosophy in mind. Our Portal enables you to easily manage through each aspect of risk placement for your clients. Whether you want quick access to our Quote/Bind/Issue platforms, a snapshot of where your submissions are – and who has them – or if you'd just like to know what we're coming out with next, the answer is just a click away. Login at your convenience, 24 hours a day, 7 days a week and help meet the needs of your clients and move your business forward.

## Getting Started:

The Small Business Portal can be accessed at:  
<http://www.chartisinsurance.com/sbportal>

1. To login, type in your User ID and Password
2. Click the Login button
3. And that's it!

**Registered User Login**

• **User ID:**

**Password:**

Save User ID

Register Now to use the full features in this site  
 Forgot Password? for assistance, please call us at 1-877-TO-SERVE (867-3783).

### Personalized Sign In

Look for your Firm's name here.

### Get A Quote

If you already have access to our eExcess platform for Excess Casualty coverage or iWorks for financial lines coverage, those links will appear in this space. For other lines, check out the submission mailboxes located under News & Announcements.

### My Activities

Want to know the status of a recent submission? Click on My Activities and you can quickly see new business, renewals, endorsements... and get the contact info you need to get answers!

### My Scorecard

Curious about your firm's activity with Small Business? My Scorecard enables you to quickly see key metrics regarding your risk placements with us.

**Small Business**

Instant Access to Your Accounts

Logout

Worldwide Contact Us Help

Home / My Tools / My Activities / News & Announcements / Products

Welcome Broker Firm Name Here

**Get a Quote**

eExcess<sup>SM</sup> - Excess Casualty  
 iWorks<sup>®</sup> - key components of PrivateEdge Plus<sup>SM</sup> and Not-For-Profit Risk Protector<sup>SM</sup>

**My Tools**

My Policy Documents  
 Loss Run Reports

**Products Spotlight**

Miscellaneous Professional Liability for Small Businesses  
 Provides coverage against claims of negligence arising from fee-based professional services for professional service providers in businesses with revenues less than \$10 million.

[More... →](#)

**My Activities**

Account Name	Business Type	Status	Expiration Date	Underwriter Contact
Central California	New	Quoted	02-28-2010	John Smith 888-888-8888 john.smith@chartisinsurance.com
United Brotherhood	Renewal	Bound	02-28-2010	John Smith 888-888-8888 john.smith@chartisinsurance.com
Southwest Microwave Inc.	New	Pending	02-28-2010	John Smith 888-888-8888 john.smith@chartisinsurance.com
BLUE TEE CORPORATI	New	Transferred	02-28-2010	John Smith 888-888-8888 john.smith@chartisinsurance.com
The Martin Guitar	New	Quoted	02-26-2010	John Smith 888-888-8888 john.smith@chartisinsurance.com
Steven R/Sickmeyer	Renewal	Bound	02-26-2010	John Smith 888-888-8888 john.smith@chartisinsurance.com
Phoenix Gymnastics	New	Pending	02-26-2010	John Smith 888-888-8888 john.smith@chartisinsurance.com
Berwick Wrestling	New	Transferred	02-24-2010	John Smith 888-888-8888 john.smith@chartisinsurance.com
Morrison Developme	New	Quoted	02-24-2010	John Smith 888-888-8888 john.smith@chartisinsurance.com
Colorado Uplift In	Renewal	Bound	02-24-2010	John Smith 888-888-8888 john.smith@chartisinsurance.com

Data shown represents 10 most recent account activities. Data is accurate as of close of business yesterday. [More... →](#)

Please call Broker Services at 1-877-867-3783 for any records not currently displayed.

**My Scorecard**

Small Business Production Statistics for your Local Office					
	New Submissions	Quote-to-Submit Ratio	Bind-to-Quote Ratio	Account Renewal Retention	Premium Renewal Retention
October 2009	1	100%	100%	18.75%	5.88%
Year to Date, as of October 2009	140	90.71%	95.28%	76.74%	47.16%
3 Month Avg, as of October 2009	32	78.12%	84%	70.31%	26.35%

\* The statistics illustrated above are representative of Small Business only. Production with other Chartis Insurance Companies are not presently captured in this report. All results are calculated based on the complete prior month's results.

[More... →](#)

**News & Announcements**

New Small Business submission info now available!  
 Want to know where to send your submissions? Click here to see the list. [More... →](#)

**Contact Us**

Name	Email	Telephone
Broker Services	<a href="mailto:toserve@chartisinsurance.com">toserve@chartisinsurance.com</a>	877-867-3783
Technical Support	<a href="mailto:sbportal@chartisinsurance.com">sbportal@chartisinsurance.com</a>	

### My Tools:

If you're looking for policy documents or loss runs, you can find them right here.

### Products Spotlight

Our goal is to ensure you have all the tools you need to service your clients. Our Products Spotlight is our way of showcasing a new product or service which may be beneficial to your clients.

### News & Announcements

This area gives you the most recent information regarding Small Business including increases in risk appetite, new products and services as well as service enhancements and new endorsements.

### Contact Us

Need more information? Contact us directly for technical support or just general questions.

The information displayed herein is for informational purposes only, and is not intended to be a full and complete description of the actual or proposed transaction(s) summarized herein. System availability and response time are subject to maintenance and possible unscheduled outages. Any and all use of, and access to platforms/online systems may be subject to a signed eCommerce Password and Site Use Agreement. Chartis is the marketing name for the worldwide property-casualty and general insurance operations of Chartis, Inc. For additional information, please visit our website at [www.chartisinsurance.com](http://www.chartisinsurance.com). All products are written by insurance company subsidiaries or affiliates of Chartis, Inc. Coverage may not be available in all jurisdictions and is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. Certain coverage may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds.

12/09