

Online Bill Payment

Welcome to Online Bill Payment!

As part of our pledge to provide customers with the highest quality of service, Specialty Workers' Compensation is partnering with Harbor Payments to offer **Electronic Invoice Presentation and Payment (EIPP)** services free to all in-force policyholders. Available through a secure, web-based portal, this service streamlines payment processing, enabling you to receive, review and pay invoices online.

NEW!

EIPP is now enhanced with a special payment option allowing users to pay invoices already received, but not yet reflected in the system. First-time enrollees can make these payments online immediately following registration and no longer need to wait for invoices to be loaded in the system.

We look forward to doing business with you online!

Chartis is pleased to partner with **Harbor Payments**, the nation's leading provider of electronic invoicing and e-payment services.

As a valued customer, we want to enhance your payment process by offering a flexible self-service payment solution that is rich in features and easy to use.

EIPP Service Benefits

- Timely receipt of invoices and payment turnaround
- View invoices, cancellation notices, rescinder notices and past due audit demand notices online
- Schedule payments via electronic withdrawal from a bank account (Credit card payment not available)
- Reduce expenses associated with check payments
- Maintain a complete audit trail
- Facilitate dispute resolution online or via email
- Reduce the impact on the environment by selecting a paperless invoicing solution

What Can New Users Expect?

- Invoices, cancellation notices, rescinder notices and past due audit demand notices issued after your registration date will be available for online viewing and payment
- Correspondence that was issued before your registration date will not be available
- You will continue to receive paper invoices and correspondence via mail

Continued

Registration Instructions

Go to <https://invoiceharbor.americanexpress.com>

New Users > Register > Invoice Harbor Registration

- Do not use the Self-enrollment link
- Verification Code is the last eight digits of your Customer ID plus the 2 character State to which you receive your bills.
For example, if your Customer ID is 1234567890 and your billing address is in NY, your verification code is 34567890NY
- Enter your country and your tax ID number

> Submit

- Review and edit the company profile information; a valid email address must be entered for the registration to be completed
- Review the Harbor Payments Buyer Agreement

> Accept or Decline

- Create a user name and password
- Select a vendor payment method
- Enter and confirm your banking information

> Done

Log-in Instructions

Go to <https://invoiceharbor.americanexpress.com>

> Buyers – Login to Pay



Contact

Specialty Workers' Compensation Customer Service
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www.aigswc.com



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